

Refund Policy

1. Donations and Offerings

We deeply appreciate your donations and offerings to our church. These contributions help us continue our mission and serve our community.

However, due to the nature of donations and offerings, we generally do not provide refunds. Once the church receives a gift, it is considered to be irrevocable.

2. Exceptional Circumstances

In exceptional circumstances, we understand that a donor may need to request a refund. If you believe that an error has been made in connection with your donation, or you have changes to your circumstances, we ask that you get in touch with us as soon as possible.

Please contact us at <u>finance@kuching611.org</u> with a detailed account of your situation. Each request will be reviewed on a case-by-case basis. We reserve the right to refuse a refund request.

3. Changes to Our Refund Policy

We reserve the right to change this refund policy at any time. Any changes to the policy will be published on our website.

Thank you for your generosity and support.

By.

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